

Claims

1. A handheld wireless device comprising:
telephone, Internet access, and video;
wherein said device is connected to a host computer.
2. The device of claim 1 further comprising:
a customizable keypad, display panel, stylus, and earpiece.
3. The device of claim 1 further comprising:
a pager.
4. The device of claim 1 wherein said device is waterproof and
sandproof.
5. The device of claim 1 wherein said device fits inside a person's
pockets.
6. The device of claim 1 wherein said device is password protected.
7. The device of claim wherein a user's room key functions as an
access code to said device.
8. The device of claim 1 further comprising a storage area for a
user's room key.
9. The device of claim 1 wherein said device is rechargeable.
10. The device of claim 1 wherein said device has stored in it all
guest service facility numbers which would be of interest to a guest.
11. The device of claim 1 wherein said device transfers all calls of a
guest from a room phone to said device.

12. The device of claim 1 wherein said device forwards a guest's emails to said device.

13. The device of claim 1 wherein a person can track a person's whereabouts who has possession of said device.

14. The device of claim 1 wherein said host computer system provides feedback to a user.

15. The device of claim 1 wherein said host computer system provides feedback to a host.

16. The device of claim 15 wherein said device provides real-time requests for services.